

If you'd like to upgrade your card and be able to have up to a £5,000 balance on your card at any one time with no maximum purchase limit, we'll need to carry out an identity check.

To do this you'll need to send us two documents, **one item from list A** and **one from list B** below.

There's a £5 admin fee for a postal identity check and card upgrade. Please make sure you've got enough cash on your card to cover this before you send us your documents. By submitting the supporting documents and form you are consenting to the £5 admin being deducted from your OPTIMUM Prepaid MasterCard account. If you do not have £5 credit in the account at the time we process the upgrade it will be rejected.

List A	We need to see:	Tick
Your passport	photocopy	
UK or overseas driving licence (photocard & counterpart)	photocopy	
National Identity card	photocopy	
Government employer's identity card, e.g. armed forces, police or HMRC	photocopy	
Benefits agency/local authority letter confirming your benefits dated within the last 3 months	original	
HM Revenue & Customs tax notification current tax year	original	
Residence permit	original	
IND application registration card	photocopy	
List B	We need to see:	Tick
Council tax bill dated within the last 3 months	original	
Gas, electricity or water bill dated within the last 3 months	original	
Landline telephone bill dated within the last 3 months	original	
TV, satellite or cable bill dated within the last 3 months	original	
Bank, building society or credit card statement dated within the last 3 months	original	
Home or motor insurance certificate/schedule dated within the last 12 months	original	
Letter from a known employer dated within the last 4 months	original	
Letter from a university, college, known language school or UCAS	original	
NHS medical card under 18s only	photocopy	
Tenancy agreement or rent book	original	
Vehicle registration document dated within the last 12 months	original	
<b>ONLY CHOOSE ONE OF THE FOLLOWING IF YOU HAVEN'T ALREADY USED IT FOR LIST A</b>		
Benefits agency/local authority letter confirming your benefits dated within the last 3 months	original	
HM Revenue & Customs tax notification current tax year	original	
UK or overseas driving licence (photocard & counterpart)	photocopy	

✔ Please tick the appropriate boxes and send back this part of the form, along with your documents to the address overleaf.



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Please send this completed form and your documents to:

**OPTIMUM Prepaid MasterCard**  
**PO Box 3883**  
**Swindon**  
**SN3 9EA**

Please tick this box if you want any original documents returned to you.

Important notes – please read if you are providing identity documents.

- Any documents must show the new address and be in the same name as the original application
- Any photocopied documents must be clearly readable
- Your passport, driving licence or national ID card must be within the expiry date
- If you supply a utility bill, bank statement or insurance certificate these must be dated within the last 3 months
- You must attach this form with your documents
- If you're under 18 and can't provide any items from List B, you can instead send us a photocopy of your passport along with an item from List B in your parent or guardian's name

If you have any further questions, please email:

**[customerservice@360money.com](mailto:customerservice@360money.com)**